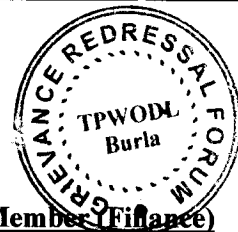


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/

117 (4)

Date: 26/03/2025

Present:

**Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri S.Tripathy Member(Finance)**

| | | | | | |
|----|--|--|---|--|---|
| 1 | Case No. | BRL/114/2025 | | | |
| 2 | Complainant/s | Name & Address | | Consumer No | Contact No. |
| | | Balaram Bhoi At-Badimal, Po-Kanaktura Dist-Jharsuguda Pin-768226 | | 4172-2303-2055 | 9938179190 |
| 3 | Respondent/s | S.D.O (Elect), Belpahar | | | Division B.N.E.D, TPWODL, Brajarajnagar |
| 4 | Date of Application | 13.03.2025 | | | |
| 5 | In the matter of- | 1. Agreement/Termination | X | 2. Billing Disputes | ✓ |
| | | 3. Classification/Reclassification of Consumers | X | 4. Contract Demand / Connected Load | X |
| | | 5. Disconnection / Reconnection of Supply | X | 6. Installation of Equipment & apparatus of Consumer | X |
| | | 7. Interruptions | X | 8. Metering | X |
| | | 9. New Connection | X | 10. Quality of Supply & GSOP | X |
| | | 11. Security Deposit / Interest | X | 12. Shifting of Service Connection & equipments | X |
| | | 13. Transfer of Consumer Ownership | X | 14. Voltage Fluctuations | X |
| | | 15. Others (Specify) -X | | | |
| 6 | Section(s) of Electricity Act, 2003 involved | | | | |
| 7 | OERC Regulation(s) with Clauses | 1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others | | | |
| 8 | Date(s) of Hearing | 13.03.2025 | | | |
| 9 | Date of Order | 26/03/2025 | | | |
| 10 | Order in favour of | Complainant | | Respondent | Others ✓ |
| 11 | Details of Compensation awarded, if any. | NIL | | | |

Place of Camp: ESO Office, Panchagaon

Appeared

For the Complainant- Balaram Bhoi

For the Respondent - SDO(Electrical),Belpahar, TPWODL.



GRF Case No- BRL/114/2025

Balaram Bhoi

At-Badimal, Po-Kanaktura

Dist-Jharsuguda

Consumer No-4172-2303-2055

VRS

SDO(Electrical), Belpahar, TPWODL.

COMPLAINANT

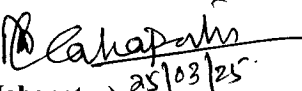
OPPOSITE PARTY

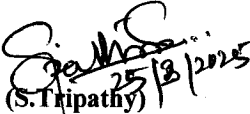
The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

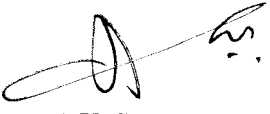
Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


B. Mahapatra
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017
Copy to:


(S. Tripathy)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Balaram Bhoi, At-Badimal, Po-Kanaktura, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/114/2025)

CHP
1-2
SDO, Belpahar

3

Panchagaron

13/03/2025

GRIEVANCE REDRESSAL FORUM
TPWODL, BURLA

Qtr.No.SD-6/2, Sourav Vihar, Near NAC College,
Burla-768017, Ph No. 0663-2950601
E: ~~GRIEVANCE REDRESSAL FORUM~~ ~~grip@yahoo.in~~

Complaint No-

No.....

Seno - 417223032055

- 1) The name, details address and telephone/mobile no. of the complainant with consumer no.

Name - Balaram Bhoi
At - Badimal P.O. Korakdima
Pin - 768226

Mob - 9938179190

- 2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

Div - Banjanagar Sub - Belpahar
Sec - Panchagaron

- 3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Suppressed bill generated on the month of
Apr 2022. Kindly revised the suppressed bill.

- 4) Relief sought for.

- 5) Any interim Relief sought for, pending final decision.

- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

- 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

- 8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-
Date:-

Bhikompali
13/03/2025-

X Betaramy Akhe
signature of the Applicant